

Participation Policy - updated 04/05/21

The UN Convention on the Rights of the Child states that children should have the right to participation.

We strive to promote this within our settings for all children/young people and parents/carers.

We believe the participation of our service users is fundamental to the quality of service we provide.

We believe it is important for the children/young people and their parents/carers to have the opportunity to say what they think about our service and help to shape the services that are provided for them and feel service providers listen to them.

We aim to offer a variety of options to allow children/young people and their parents/carers to share their views, opinions and suggestions regarding our service. These include general discussions on site, being involved in evaluating the activities provided, questionnaires and comments books. We will strive to eliminate any barriers that may stop children/young people and their parents/carers from participating in the development of our service. This includes any physical or mental disabilities or cultural beliefs.

Any views, opinions or suggestions will be listened to and taken on board and very much appreciated.